

# EMC EmailXtender for Microsoft Exchange

## Lower costs, enable compliance, mitigate risk

### The Big Picture

- Proactively manages mailbox growth on Exchange servers
- Supports flexible message capture to enable compliance with regulations and/or corporate governance
- Reduces the costs and risks associated with legal discovery
- Works seamlessly with Outlook/Exchange platform

Managing e-mail growth is a complex and seemingly never-ending problem for Exchange administrators. Constantly evolving discovery rules compound the challenges. These issues combined with the impact of increased corporate governance and regulatory compliance requirements make proactive e-mail management a necessary and prudent investment.

EMC<sup>®</sup> EmailXtender<sup>®</sup> e-mail archiving software helps organizations improve operational efficiency and manage Exchange storage growth. Flexible message capture allows companies to archive messages for select individuals and keywords and to enforce retention in a centrally managed archive. Patented single-instance storage coupled with 2:1 compression enables efficient storage consumption of the EmailXtender archive. In addition, the Outlook-integrated EmailXtender search plug-in makes it easy to search and retrieve messages from the archive. All of this functionality is transparent to end users who continue to use Outlook as usual.

### Proactive mailbox growth management

EmailXtender stores unaltered copies of messages and attachments in a centralized online archive for cost-effective, long-term retention. Because the full message is no longer stored on the Exchange server, EmailXtender reduces the burden of storing older messages and aging attachments in the production environment. The EmailXtender shortcut process replaces attachments in a user's inbox with a small pointer to the EmailXtender archive. This process reduces production Exchange storage requirements by as much as 80 percent. And with the patent-pending EmailXtender User Cache add-on module, organizations using EmailXtender can accelerate storage management benefits while also providing a seamless Outlook experience for both online and offline users.

Proactively managing mailbox sizes with EmailXtender can enable your organization to lift restrictive quotas, improving user productivity and eliminating the use of PST files that users create to bypass quotas. EmailXtender intelligent PST migration easily finds and archives existing PST files on the network, bringing the content into the centrally managed archive where it is de-duplicated, compressed, full-text indexed, and managed according to corporate retention policies.

---

---

## Flexible message capture

With EmailXtender, administrators can create retention policies as required by regulatory requirements or corporate governance. EmailXtender realtime capture ensures a complete and authentic archive, while collecting all relevant e-mail, attachments, IM, and metadata, including aliases and distribution lists. Patent-pending Archive Process Tracking capabilities provide a simple way to monitor rules processing, helping administrators to refine their EmailXtender collection and exclusion policies over time.

Another option to automate message capture is User Directed Archiving, which allows users to classify business-important records. Through a simple drag and drop of messages within their inbox, users can archive messages into pre-defined EmailXtender folders with set retention periods. This approach not only offers risk avoidance and a replacement for PST files at the desktop, but it also reduces the number of non-business messages in the archive and expedites discovery search, enabling legal hold.

## Reduced time and cost of legal discovery

Companies without a comprehensive e-mail management system face great risk related to electronic discovery. A litigation or discovery request related to e-mail can be costly and time consuming, especially if it requires the company to retrieve content from disparate locations and restore e-mail from backup tapes. Messages in the EmailXtender archive are accessible through a number of EmailXtender search interfaces, including a native Outlook search plug-in, via Outlook Web Access (OWA), or through an alternative web interface. Full-text indexing of subject line, message body, and attachments coupled with powerful search filters increase search accuracies and ensure that requested e-mails can be produced in minutes rather than weeks or months. And, User Directed Archiving further extends the ability to narrow search results and to preserve e-mail content in response to a discovery request.

## Seamless Exchange support

EmailXtender preserves the Outlook client to avoid any interruption to the end user experience, minimizing user training and mitigating help desk calls. For example, EmailXtender User Cache preserves the full Outlook functionality—such as opening attachments in the preview pane, color flagging of messages, and reminder features—so there is no user impact. EmailXtender also archives messages in their original format so that message fidelity is fully preserved. In addition, EmailXtender heterogeneous platform support provides a way for companies to archive all of their electronic communication—including other e-mail platforms and instant messages—in the same centralized archive.

## The EMC e-mail archiving solution

EMC offers comprehensive e-mail archiving software that includes EmailXtender, EmailXtender Archive Edition, EmailXtender User Cache, and EmailXaminer®. When combined with EMC DiskXtender® for Windows and EMC Centera™ content-addressed storage, these products enable companies to cost-effectively store messages for long-term retention on non-rewriteable, non-erasable storage media.

## Take the Next Step

To learn more about EMC e-mail archiving solutions, visit us online at <http://software.EMC.com> or call **800.607.9546** (outside the U.S.: +1.925.600.5802).



EMC Corporation  
Hopkinton  
Massachusetts  
01748-9103

1-508-435-1000  
In North America 1-866-464-7381

EMC<sup>2</sup>, EMC, DiskXtender, EmailXtender, EmailXaminer, and where information lives are registered trademarks and Centera is a trademark of EMC Corporation. All other trademarks used herein are the property of their respective owners.

© 2007 EMC Corporation. All rights reserved.  
Produced in the USA. 4/07

Data Sheet  
S10730407V4 / H1632.2